INDIGENOUS CERTIFICATION BOARD OF CANADA



APPLICATION PACKAGE FOR THE CERTIFICATION OF INDIGENOUS COMMUNITY-BASED DIABETES SUPPORT COORDINATORS

Contents of the application package for the certification of Community-Based Diabetes Support Coordinators

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To complete your application, you will also have to provide other documents. A complete checklist of all the forms and documents you need to send is included on **page 4**.

Instructions for Completing this Application Package

Congratulations on taking this step to becoming a **Certified Indigenous Community-based Diabetes Support Coordinators (CICB-DSC)**. This application package contains all of the forms you will need to submit for the review of your application.

Now that you have downloaded the application package, you are responsible for:

- 1. completing your sections and gathering all the required supporting documents
- 2. ensuring that your references, supervisor, employers complete their parts
- 3. sending everything, including the application fee that fits your situation* to the ICBOC office. There is a check list on page 4 to help you. All the material must arrive in our office in one envelope.

*For more information on applicable fees, please consult http://icboc.ca/certification/icboc-certifications/diabetes-fees/

PLEASE KEEP A PHOTOCOPY OF THE COMPLETED APPLICATION PACKAGE FOR YOUR FILES.

To understand the certification standards and requirements for this certification, please request the Certification Standards and Procedures Summaries for Certified Indigenous Community-Based Diabetes Support Coordinators (CICB-DSC) by email or fax or download it from our website at http://icboc.ca/certification/icboc-certifications/diabetes-certifications/diabetes-community-support/

If your supervisor and your referees wish to keep their references confidential (including the supervisor's evaluation), please provide them with an envelope (none are included in the application package) with the following information printed on the front.

Example: for a letter of reference the information on the outside of the envelope should bear the following information:

Letter of Reference for (write your first and last name)

Your application materials will first be received, logged, dated and filed by our Administrative Coordinator. Your application file will be passed on to our Registrar for review **only when the complete package** with the cheque or money order (payable to the Indigenous Certification Board of Canada or ICBOC) has been received. Be sure to include your return address on the outside of the envelope containing your application package.

IMPORTANT: You might change address during the two years leading to your certification renewal, and we won't be able to contact you at the old address. **Please do not forget to inform us of any future change of address.**

If you have any questions regarding the application package, educational requirements, or about ICBOC please call us at: 604-874-7425 or toll free 1-877-974-7425 by email at admin@icboc.ca or registrar@icboc.ca

We look forward to receiving your application package and to assisting you in any way that we can.

The Board and Staff of ICBOC

Check List

You are responsible for submitting **ALL** the following forms to the Registrar at the address noted on page 25. **Please visit our website for other information and documents related to this certification (www.icboc.ca).**

Personal Information Form
Assurances Form
Employment History Form
Employment Verification Form
Educational Qualifications Form
Copy of your certificates or diplomas from educational institutions
Copy of your transcripts with number of course hours for each course
Practicum/internship Report (if applicable)
Photocopy of the certificates documenting any other trainings you have completed
Education/training form regarding the certification requirements
Declaration concerning the verification of training
Current comprehensive Job Description
Supervisor's Evaluation Form
Letters of Reference #1 - personal reference
Letters of Reference #2 - professional reference
Employers' Letter of Declaration regarding Applicants' Criminal Record Checks
Consent Form (Release of information)
Completed and signed Personal Wellness Plan
Dated and signed Code of Ethics
Payment of the Certification fee*, in the form of a cheque, or money order, payable or Indigenous Certification Board of Canada or ICBOC

*For more information on applicable fees, please consult http://icboc.ca/certification/icboc-certifications/diabetes-fees/

All of the required forms that make up the application package must be received by the Registrar as **one complete package** in order for us to process your application. Keep the originals of your certificates, as well as a copy of the other documents in your application for your own records.

If you require more information or assistance, please contact the ICBOC office at 604-874-7425, Toll Free 1-877-974-7425 or by email at registrar@icboc.ca or admin@icboc.ca

The address to submit your application is provided on page 25

Personal Information

Very important: Please ensure that your contact information can be clearly read to avoid errors when we wish to contact you by mail, email or phone. An email address makes communication easier.

APPLICANT'S FULL NAME				
	First	Middle	Last	
ALSO KNOWN AS				
HOME ADDRESSStre	et			-
Town/city			Province	Postal Code
HOME PHONE ()		EMAIL ADDRESS		
CURRENT EMPLOYER				
BUSINESS ADDRESSStre				
Town/city			Province	Postal Code
BUSINESS PHONE ()		EMAIL ADDRESS		Work email
CURRENT POSITION				
FIRST NATION AFFILIATION,	ORGANIZATION			
Please check your preferred	d contact locatio	on		
HOME OFFICE				

Assurances Form

I certify that I voluntarily make this application, and freely submit myself to the evaluation of the Indigenous Certification Board of Canada. I will accept the decision of the ICBOC and do accept full responsibility for any and all consequences of the process of seeking certification.

As an Indigenous Community-Based Diabetes Support Coordinator enrolled with ICBOC, I agree to abide by and uphold the policies, procedures, code of ethics and decisions of the Board and its officers. This "Code of Ethics" defines responsibilities to oneself, family, colleagues, clients, the public and Nations.

To the best of my knowledge, the information contained herein is true and correct.

I authorize members or representatives of the ICBOC to contact and obtain information from any references, employers or educational institution(s) deemed necessary in the evaluation of this application.

I waive my right to inspect the results of any such inquiries made to references, employers, or educational institutions. I waive my right to inspect any letters of endorsement or personal reference. I waive my right to inspect the record of deliberations of the Board in considering this application.

DATE	SIGNATURE	 	
PRINT NAME:			

Employment History

Applicant: Please list full-time, paid positions, beginning with your current position and going back consecutively for at least **five positions and/or five years.**

1. EMPLOYER	SUPERVISOR		
POSITION TITLE	DATES: from	to	
		month/day/year	
MAJOR DUTIES			

2. EMPLOYER	SUPERVISOR		
POSITION TITLE	DATES: from	to	
		month/day/year	
MAJOR DUTIES			

3. EMPLOYER	SUPERVISOR		
POSITION TITLE	DATES: from	to	
		month/day/year	
MAJOR DUTIES			
MAJOR DUTIES		month/day/year	

4. EMPLOYER	SUPERVISOR		
POSITION TITLE	DATES: from	to	
		month/day/year	
MAJOR DUTIES			

5. EMPLOYER	SUPERVISOR	
POSITION TITLE	DATES: fromto	
	month/day/year	
MAJOR DUTIES		

APPLICANT'S NAME	DATE

Employment verification form

Applicant: If verification by more than one employer is required to meet the Certified Indigenous Community-Based Diabetes Support Coordinator work experience standard, please photocopy this form and have it completed by these other employers.

Dear employer/supervisor:

You are requested to verify the employment of the applicant whose name appears at the top of this page, and who is applying to the Indigenous Certification Board of Canada for certification as an Indigenous Community-Based Diabetes Support Coordinator. Applicants must have employment utilizing wellness/addictions skills. Please return the completed and signed form to the applicant, if you prefer, you can return it in a sealed envelope. The applicant needs to submit this form with the rest of his/her application so it can be processed without delay.

Name of employing organization			
Address		Telephone	
City	Province/Territory	Postal Cod	e
Name of employer/supervisor (Print)			
Title of employer/supervisor:			
Position of Applicant	Employed from	Tc	month/day/year
Major Duties			
Additional position(s) previously held by the applica			
1. Job title	Employed from	month/day/year	To month/day/year
Briefly describe the applicant's major duties in this p	orevious position:		
2. Job title	Employed from		Го
		month/day/year	month/day/year
Briefly describe the applicant's major duties in this p	orevious position:		
Signature of employer/supervisor:		 Date:	

APPLICANT'S NAME	DATE

Educational Qualifications

In the space below please provide information on your educational background. *Please note that there are provincial differences in the Canadian Education System at secondary and post-secondary levels. Please specify your academic credential.

A. Secondary Education: (chec	k appropriate box)			
☐ High School Diploma	□ GED	Other*(please specify)		
B. Post-Secondary Education:				
Have you pursued a post-seco	ndary education p	rogram? Yes 🗆 No	o □	
If the answer is yes, please pro	ovide details for ea	ch post-secondary pro	gram:	
Name of University/Coll	ege:			
(Check appropriate box)	☐ Degree	☐ Diploma	☐ Certificate	☐ Other*
Name of degree, diploma, cert	tificate or other* _			
Year degree, diploma, ce	rtificate received_			
Name of University/Coll	ege:			
(Check appropriate box)	□ Degree	□ Diploma	☐ Certificate	☐ Other*
Name of degree, diploma, cert	tificate or other*_			
Year degree, diploma, ce	rtificate received _			
3. Name of University/Colle	ege:			
(Check appropriate box)	□ Degree	☐ Diploma	☐ Certificate	☐ Other*
Name of degree, diploma	a, certificate or oth	ner*		
Year degree, diploma, ce	rtificate received			

APPLICANT'S	NAM	DA	λTE	

ICBOC - Declaration verifying an applicant's alternative learning/training

As an indigenous, culture-based certifying body, ICBOC recognizes that, for various reasons, it is sometimes difficult to attend training outside the community. We believe that knowledge and skills can also be acquired through other means. We encourage employers and supervisor to encourage the sharing of the knowledge that already exists in the place of work. Creating a community/circle of learning in a workplace is a great way to enhance individual and collective knowledge.

IMPORTANT: Please read, use and complete this form carefully, as instructed. Failure to do so will annul the forms.

- Do not use this form for any training provided by external trainers/facilitators. If you attended in-house training, provided by external facilitators, please request certificates, and submit them with your application
- Use ONE form for each type of situation and signatory photocopy the form as needed
- The total hours in ALL the forms submitted must not exceed 26 hours.

Please use this form to only document the hours of **training acquired via the three (3) alternative ways** listed below. **Ensure it is completed as required by a person qualified to sign it** (employer, Elder, executive director, supervisor, training coordinator, human resources manager, or any other person responsible for staff training and who can be contacted). **A maximum of 26 hours for all the learning acquired in one or all listed situations will be accepted**. In the case of your certification renewal, this could represent over half of the 40 hours required:

- Situation 1. Participation in cultural/traditional activities in the context of your healing work with clients.
- Situation 2. Cultural teachings or advice you received from an Elder at your place of employment, during the course of your work schedule.
- **Situation 3.** Training you have yourself delivered in-house to your colleagues, your clients or the public. In this case, please also submit both a copy of the training session description, including the title, learning objectives, content description and agenda.

Date of this o	declaration		Name	of applicant			
Name of the	employing or	ganization/agency	,				
Name of the	person quali	fied to sign this de	claration				
Job Title of the person signing this declaration							
Telephone	Telephone Email						
List of training(s) attended by this applicant							
Date of train	Date of training Title of the training session Hours						
						_	
Note: If you nee	ad more snace	to list the training th	at the annli	cant has attend	ded/completed, please photocopy t	nis nage Please	
		ection below is comp		cant nas atten	aca, completed, please photocopy t	ns page. I lease	
		-	DEG	ADATION			
			DECI	.ARATION			
I, the undersig	ned, affirm t	hat I am the person	n qualified	to provide th	is letter of declaration and that	have verified	
_	the training received by the above-named applicant. I declare that the information provided in this letter is correct						
and truthful.							
Signature of q	ualified perso	on					
Date			Tel	ephone #			
Year	Month	Day	-	·			

Supervisor's Evaluation Form (page 11 to 15) NAME OF APPLICANT: Dear employer/supervisor: You are requested to verify the employment of the applicant whose name appears above and who is applying to the Indigenous Certification Board of Canada for certification as an Indigenous Community-Based Diabetes Support Coordinator. Applicants must have employment utilizing the skills required in his/her job description. Please return the completed and signed form to the applicant, if you prefer, return it to the applicant in a sealed envelope. The applicant needs to submit this form with the rest of his/her application so it can be processed without delay. LENGTH OF TIME YOU HAVE SUPERVISED THE APPLICANT (must be at least six months): Please indicate the percentage of time the applicant spends sharing knowledge and providing care in diabetes during a week of work in the following areas: % Community outreach % Care delivery (foot care) Health promotion % Diabetes Prevention %

IMPORTANT: Please place a cross (x) in the box that most accurately reflects the applicant's level of knowledge, skill or competency for each of the statements

Scoring key: 1=Need more training /experience 2=Adequate 3=Good 4=Excellent

CICB-DSC – CORE KNOWLEDGE AND SKILLS				
Anatomy and physiological processes linked to diabetes	1	2	3	4
Knowledge of human anatomy and physiological systems				
Knowledge of the physiological processes that are linked to diabetes				
Ability to identify the medical tests that are used to diagnose diabetes				
Knowledge of the long term effects of untreated diabetes				
Pathophysiology	1	2	3	4
Knowledge of the difference between the diabetes type 1 and type 2				
Ability to identify the signs and symptoms of prediabetes and gestational diabetes				
Ability to identify the causes, risk factors of both type 1 and type 2 diabetes				
Knowledge of the signs and symptoms of hyperglycemia				
Knowledge of the signs and symptoms of hypoglycemia				
Understands glucose metabolism				
Knowledge of the common complications of diabetes				
Epidemiology of diabetes among Indigenous communities in Canada	1	2	3	4
Knowledge of the prevalence of diabetes in the community				
Knowledge of the community statistics regarding the forms of diabetes affecting different age groups within the community				
Knowledge of the high-risk factors that characterize Indigenous peoples in Canada				
Ability to identify individuals and families at risk for complications				
Concepts of health promotion and diabetes prevention	1	2	3	4
Understands the role of health in addressing diabetes in the context of the social determinants of health in the community				
Knowledge of the approaches for diabetes prevention and risk reduction				
Knowledge of the physical, mental and psychological approaches to wellness				
Ability to identify the barriers to diabetes prevention and risk reduction within the community				
Knowledge of the traditional approaches to diabetes prevention and care				
Score	this p	age		

CICB-DSC – CORE KNOWLEDGE AND SKILLS				
Psychosocial impact of diabetes on individuals, families and communities	1	2	3	4
Ability to identify the psychological and social impacts of diabetes on the affected individual				
Ability to identify the psychological and social impacts of diabetes on the affected family				
Ability to identify the social impacts of diabetes on the community				
Knowledge of the psychological impact of diabetes on individuals from different age groups				
Knowledge of community resources available to assist individuals and families in coping with the				
psychosocial impacts of diabetes				
Client education in diabetes self-management and care	1	2	3	4
Awareness of the common myths associated with diabetes and diabetes care				
Awareness of the possible psychological barriers that individuals and families may have in				
relation to diabetes medications, self care and receiving care				
Knowledge of the medications most commonly prescribed for diabetes and their				
management Knowledge of blood glucose monitoring	-			
Ability to assist individuals and their family develop/implement a diabetes care/wellness plan	+	1		
Coordinate education events with diabetes professionals to encourage and empower	+			
individuals and families to make changes that improve their diabetes management/outcomes				
Introduction to non invasive foot care	1	2	3	4
Knowledge of the impact of diabetes on the feet				
Knowledge of the factors affecting mobility and balance				
Ability to do a basic assessment of the feet	1			
Ability to identify a diabetic foot	1			
Knowledge of foot injuries that require medical attention	1			
Ability to report unusual findings or concern voice by the diabetic person or observed	+			
Knowledge of the different products or equipment to prevent or treat foot issues	+			
Knowledge of particular areas of the foot needing specific care	+			
Knowledge of the limits to be respected in regard to the extent of the foot care to be provided	+			
in the context of one's position as a Community Diabetes Support Coordinator				
· · · · · · · · · · · · · · · · · · ·	S	core		
TOTAL SCORE CORE KNOWLEDGE AN	ND SK	ILLS		
CICB-DSC- GENERAL KNOWLEDGE AND SKILLS				
Communication	1	2	3	4
Ability to develop supportive relationship with people with diabetes and their family				
Ability to communicate information in a way that is clear and easy to understand				
Ability to communicate with a variety of people and organizations in the community by				
exercising tact, diplomacy, judgment, discretion and honesty.				
Ability to apply the concept of emotional intelligence when interacting with others	1			
Ability to present information in a variety of format	1			
Ability to listen, empathize and nurture positive rapport with others	1			
Professional ethics	1	2	3	4
Knowledge of the concept of ethics and its application in a professional context				
Understand the obligations related to client confidentiality	1			
Ability to be a role model in the discharge of professional responsibility and conduct	1			
Knowledge and adherence to the ICBOC code of ethics	1			
Knowledge and adherence to the professional ethics in place at the place of work	1			
	S	core		
TOTAL SCORE GENERAL KNOWLEDGE AN	ND SK	ILLS		

KNOWLEDGE IN THE 6 CORE FUNCTIONS OF A CICB-DSC				
Health Promotion	1	2	3	4
Knowledge of the role of a Community Diabetes Support Coordinator is the area of health				
promotion				
Ability to identify actions that can be taken to promote health and wellness at community level				
Ability to identify actions that a particular individual or/and family can take to reach an				
improved level of health and wellness				
Community outreach	1	2	3	4
Ability to organize education and awareness activities that promote wellbeing one-on-one, to				
groups or families				
Ability to organize home visit when requested or if deemed appropriate				
Willingness to meet people where they are, and if, necessary, after work hours.				
Ability to facilitate access to the services that individuals and families affected with diabetes				
require				
	S	core		
Knowledge sharing	1	2	3	4
Ability to share diabetes information provided by qualified diabetes professionals with the				
community				
Ability to communicate up-to-date current and traditional basic principles of healthy				
relationship to food				
Ability to provide accurate and suitable resources diabetes educational material for all ages				
and all types of diabetes	<u> </u>			
Ability to coach individuals and their family in the self-management of their diabetes				
Ability to identify and communicate the availability of healthy food choices				
Referrals	1	2	3	4
Ability to know one's limit and to refer those seeking information and advice to qualified professionals				
Knowledge of the resources and services available within and outside the community for the				
prevention, diagnostic, treatment, and follow-up of diabetes issues				
Ability to match referrals to the need of individuals and families				
Advocacy	1	2	3	4
Understanding of the gaps in diabetes support and services for individuals and families	-		9	7
affected by diabetes that exist in the community				
Understanding of the barriers preventing access to diabetes support and services for				
individuals and families affected by diabetes within and outside the community				
Ability to develop alliances with groups working for change as well as with individuals who				
have cultural expertise relevant to the issues				
Ability to leverage the influence of allies for confronting the barriers and implementing the				
changes needed				L
Care delivery	1	2	3	4
Knowledge of the type of care needed by people in the community affected by diabetes				
Collaborate with qualified professionals to ensure the community is aware of the diabetes				
care advice and services available within and outside the community				
Ability to provide limited foot care to individuals in the community who are affected by				
diabetes				<u>L</u>
Score ·	this p	oage		

Team work	1	2	3	4
Ability to contribute in team meeting in a constructive manner				
Level of problem-solving skills				
Level of organising and planning skills				
Ability to influence or persuade in a tactful manner				
Ability to provide constructive feedback				
Knowledge of conflict resolution approaches				
Document administration	1	2	3	4
Ability to write report				
Ability to maintain records				
Basic computer skills				
Knowledge of the forms related to diabetes screening and assessment				
Knowledge building	1	2	3	4
Ability to search for and gather information on topic related to diabetes, its prevention,				
treatment, and management.				
Commitment to maintain and enhance own knowledge and skills through a variety of means				
Ability to build up a library of resources for community use				
Ability to foster a community of learning and sharing in the community				
		core		
Total Score Core F	unct	ions		
CIUTUDAL COMPETENCY				
CULTURAL COMPETENCY				
Knowledge of cultural approaches to diabetes	1	2	3	4
	1	2	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions	1	2	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing	1	2	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples	1	2	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples Indigenous language skills	1	2	3	4
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Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples Indigenous language skills Is currently enrolled in a native language training program Knowledge and ability to communicate with clients in an Aboriginal language Total Score Cultural con	1	2 core		
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Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples Indigenous language skills Is currently enrolled in a native language training program Knowledge and ability to communicate with clients in an Aboriginal language Total Score Cultural com PROFESSIONAL COMPETENCIES Professional attitude Ability to maintain a genuine, warm, supportive, compassionate, healthy and balanced relationship with individuals and families affected with diabetes Ability to be exemplary, courteous and tactful in all situations and interactions	1 Sompeter	2 core	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples Indigenous language skills Is currently enrolled in a native language training program Knowledge and ability to communicate with clients in an Aboriginal language Total Score Cultural con PROFESSIONAL COMPETENCIES Professional attitude Ability to maintain a genuine, warm, supportive, compassionate, healthy and balanced relationship with individuals and families affected with diabetes Ability to be exemplary, courteous and tactful in all situations and interactions Communicate truthfully and avoid misleading or raising unreasonable expectations in others	1 Sompeter	2 core	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples Indigenous language skills Is currently enrolled in a native language training program Knowledge and ability to communicate with clients in an Aboriginal language Total Score Cultural con PROFESSIONAL COMPETENCIES Professional attitude Ability to maintain a genuine, warm, supportive, compassionate, healthy and balanced relationship with individuals and families affected with diabetes Ability to be exemplary, courteous and tactful in all situations and interactions Communicate truthfully and avoid misleading or raising unreasonable expectations in others Ability to respect the customs and beliefs of others	1 Sompeter	2 core	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples Indigenous language skills Is currently enrolled in a native language training program Knowledge and ability to communicate with clients in an Aboriginal language Total Score Cultural con PROFESSIONAL COMPETENCIES Professional attitude Ability to maintain a genuine, warm, supportive, compassionate, healthy and balanced relationship with individuals and families affected with diabetes Ability to be exemplary, courteous and tactful in all situations and interactions Communicate truthfully and avoid misleading or raising unreasonable expectations in others	1 Sompeter	2 core ency	3	4
Knowledge of cultural approaches to diabetes Knowledge of traditional food and their use in diabetes risk reduction Ability to implement and incorporate culture, beliefs, values and traditions in interventions Understands the positive impacts of culturally appropriate care on recovery and wellbeing Knowledge and understanding of the repercussions of colonization on Indigenous peoples Indigenous language skills Is currently enrolled in a native language training program Knowledge and ability to communicate with clients in an Aboriginal language Total Score Cultural con PROFESSIONAL COMPETENCIES Professional attitude Ability to maintain a genuine, warm, supportive, compassionate, healthy and balanced relationship with individuals and families affected with diabetes Ability to be exemplary, courteous and tactful in all situations and interactions Communicate truthfully and avoid misleading or raising unreasonable expectations in others Ability to respect the customs and beliefs of others	1 Sompeter	2 core ency	3	4

GLOSSARY OF TERMS (letter of reference #1)

Moral Character

Consider honesty, maintenance of healthy counselor-client relationships, the ability to determine right from wrong according to generally accepted community standards, and the example set for young people, clients, friends and co-Coordinators

Professionalism

Consider work habits such as adherence to office hours, program policies and record maintenance as well as relationships with co-Coordinators, other agency personnel, clients and community members

Community Standing

Consider community activities other than those involved with the field of alcoholism/drug addiction as well as leadership activities

Commitment to helping individuals and families affected with diabetes

State evidence that the applicant considers his/her involvement in the field as more than a "job"

SUPERVISOR's R	REFERENCE - Pleas	e comment on the following	
Moral Character			
Professionalism			
Community Standing			
Commitment to helping individuals and fan			
Name of Supervisor (please print):			
ADDRESS			
Street		City	
Province	Postal code	TELEPHONE ()	
Signature:		Date:	

Employers¹ Letter of Declaration Regarding Applicants Criminal Record Checks

ICBOC does **not** require criminal record checks as part of our certification process. The responsibility for ensuring that checks are done to protect the safety and welfare of clients rests with the employer. To know more about the ICBOC's Policy on Criminal Record Checks, please contact ICBOC.

¹ By "Employer" is meant any person who is legally responsible for insuring the verification of criminal record checks for all employees and who is authorized to sign this declaration

Personal Letter of Reference #1 In support of an application for certification as an Indigenous Community-Based Diabetes Support Coordinator

NAME OF APPLICANT:
The above-named individual has applied for certification as an Indigenous Community-Based Diabetes Support Coordinator with the Indigenous Certification Board of Canada. To assist the Board in its evaluation of this applicant, the following information is requested. Please do not provide this information unless you have known the applicant personally for at least three years. The referee must not be a relative. A glossary of terms has been provided to assist you.
If you wish, you can return the completed letter of reference in a sealed envelope to the applicant. Failure to provide this reference will jeopardize the timely processing of this application.
LENGTH OF TIME YOU HAVE KNOWN THE APPLICANT:
RELATIONSHIP TO THE APPLICANT (check appropriate box)
Friend Colleague Supervisor Non-relative (Check this box if appropriate)
Please comment on the following characteristics regarding the applicant:
1. Moral Character
2. Professionalism
3. Community Standing
6. Commitment to Individuals and families affected by diabetes

GLOSSARY OF TERMS (letter of reference #1)

Moral Character

Consider honesty, maintenance of healthy counselor-client relationships, the ability to determine right from wrong according to generally accepted community standards, and the example set for young people, clients, friends and co-Coordinators

Professionalism

Consider work habits such as adherence to office hours, program policies and record maintenance as well as relationships with co-Coordinators, other agency personnel, clients and community members

Community Standing

Consider community activities other than those involved with the field of alcoholism/drug addiction as well as leadership activities

Commitment to helping individuals and families affected with diabetes

State evidence that the applicant considers his/her involvement in the field as more than a "job"

Professional Letter of Reference #2

In support of an application for certification as an Indigenous Community-Based Diabetes Support Coordinator
NAME OF APPLICANT:
The above-named individual has applied for certification as an Indigenous Community-Based Diabetes Support Coordinator with the Indigenous Certification Board of Canada. To assist the Board in its evaluation of this applicant, the following information is requested. Please do not provide this information unless you have known the applicant professionally for at least six months . The referee must not be a relative. A glossary of terms has been provided to assist you.
If you wish, you can return the completed letter of reference in a sealed envelope to the applicant. Failure to provide this reference will jeopardize the timely processing of this application.
LENGTH OF TIME YOU HAVE KNOWN THE APPLICANT:
RELATIONSHIP TO THE APPLICANT (check appropriate box)
Friend Colleague Supervisor Non-relative (Check this box if appropriate)
Please comment on the following characteristics regarding the applicant:
1. Moral Character
2. Professionalism
3. Community Standing
6. Commitment to Individuals and families affected by diabetes

ofessional Letter of Re	ference #2 (second page)		
olunteer Activities			
ther Remarks			
	Name of Referee	Please print	
	Address		
	City	Province	PC
	Telephone ()		
	Signature		
	Date:		

GLOSSARY OF TERMS (letter of reference #1)

Moral Character

Consider honesty, maintenance of healthy counselor-client relationships, the ability to determine right from wrong according to generally accepted community standards, and the example set for young people, clients, friends and co-Coordinators

Professionalism

Consider work habits such as adherence to office hours, program policies and record maintenance as well as relationships with co-Coordinators, other agency personnel, clients and community members

Community Standing

Consider community activities other than those involved with the field of alcoholism/drug addiction as well as leadership activities

Commitment to helping individuals and families affected by diabetes

State evidence that the applicant considers his/her involvement in the field as more than a "job"

consent form from you.

Consent for the release of information

l,	, of	
Print Name of Employe		Print Name of Employer/Organization
application to persons that the	ICBOC might needs to consulting med below (write a list of name	documentation pertaining to my certification to for the purpose of certification, except to the es of individuals or organisations to whom ICBOC
If you authorize the ICBOC to relindicate below the information y	· •	choose to limit the information released. Place
This consent for release of inforr Certification Board and/or it will	•	ny time by written request addressed to the
Certification board and/or it will	expire on the expiration date (or your report certification
Signature:		Date:
Witness Name:		_
Witness Signature:		
Note: The Indigenous Certification Boa	rd of Canada will not include you in it	ts Registry of certified professionals if we do not have this

Personal Wellness Plan

Circle of Life

All **Certified Indigenous Community-Based Diabetes Support Coordinators** will have a personal health and wellness plan. This plan is a continuous day-to-day action plan that maximizes the individual's potential in each quadrant of the Circle of Life.

Below is a list to assist you to develop your personal wellness plan. Use it each day, keep in mind that balance in your own life is your own responsibility that reflects your credibility.

"My Wisdom of Choice is my great gift received from the Creator. I draw on the teachings and wisdom of Elders whom I know and respect. Their insights provide the vision I need to discover my purpose."

Make changes, additions, or modifications to the list below, it's a guide designed to help you get started.

- 1. List what is necessary to remain balanced in each of your four quadrants.
- 2. Take time to consider the common feelings, actions and thoughts that support your total well being.

Examples:

a. Strengths

People skills, gentleness, sense of humor, insight, respect, vision, hopes and dreams, dedication, commitment, skills, experience, knowledge.

b. Spiritual

Traditional/cultural ceremonies, prayer, spiritual readings, meditation.

c. Emotional

Cultural practices, healing, work environment, adventure, rest and relaxation, feelings, virtues, beliefs, values, self-esteem.

d. Physical

Nutritious foods, exercise, clean body and environment, no-smoking, no-alcohol, no-drugs, safe sex.

e. Mental/Social/Cultural

Work life, school life, social and fun, financial knowledge, health knowledge, cultural practices. Nuclear and extended family, relationships, old and new friends, new information, self-expression, anger management.

My Personal Wellness Plan My name: ______ Date: ______ Signature: _____ A. My Strengths: What may stop me from using my strengths to achieve the goals I choose for myself: _____ В For my **Spiritual** wellbeing: My goal is: _____ Steps I take to reach my goal: 1. C. For my **Emotional** wellbeing: My goal is: _____ Steps I take to reach my goal: For my **Physical** wellbeing: D. My goal is: _____ Steps I take to reach my goal: E. For my Mental wellbeing, My goal is: _____ Steps I take to reach my goal:

ICBOC CODE OF ETHICS

This "Code of Ethics" that we choose to live by is built on the cultural integrity of traditional Indigenous healing philosophy. Please sign and date it, and submit it with your application

- Maintain a healthy lifestyle during our tenure as Indigenous certified professionals.
- Strive to incorporate the spiritual teachings of our ancestors into our daily lives.
- Take personal responsibility for continued growth through education, training and a developmental wellness plan.
- Be dedicated to the primary goal of maintaining the optimum wellness of the client.
- Show a genuine interest in helping and serving persons with diabetes issues and be dedicated to the concept of wellness, recovery and holistic healing.
- Honour cultural and traditional teachings that empower clients to choose a healthy lifestyle.
- Recognize the therapeutic value of humour.
- Accept and show respect for the diversity of all peoples and honour their race, colour, creed, age, sexual orientation, cultural/spiritual practices and views.
- Respect the client by maintaining an objective professional relationship at all times. Avoid dual relationships at all times.
- Protect the confidentiality of all professionally acquired information. Disclosure of such information
 is done only when required or allowed by law to do so, or when clients have consented to disclosure.
 This includes all records, materials, and communications.
- Make a commitment to provide the highest quality of service possible. This is evidenced by continued professional interaction with clients, their family and the community
- Where necessary, have recourse to other health professionals and/or services to assist and guide the client in her/his recovery and wellness.
- Assess personal and vocational strengths, limitations, biases, and effectiveness and be willing to recognize when it is in the client's best interest to refer or release them to other individuals and/or support programs.
- Be respectful of, work within, and strive to improve institutional policies and management functions.
- Respect all policies, codes of ethics, code of conduct, and any other clause, regulation, stipulation in effect in your place of work and that you are responsible to apply in your personal and/or professional life
- Insure the safety and welfare of clients by respecting all applicable federal and/or provincial laws of Canada regarding criminal records checks.

Signature		
	Date:	
Name (Please print)		

WHERE TO SUBMIT YOUR APPLICATION

If you have questions or need more information, don't hesitate to contact us, we are here to assist you.

Please send your application, with the certification fee* to the following address. Cheques and money orders to be made to ICBOC.

Registrar, ICBOC #207 – 2735 East Hastings Street Vancouver, BC V5K 1Z8

Telephone: 604-874-7425

Fax: 604-874-7425
Toll free: 1-877-974-7425
Email: registrar@icboc.ca
Website: www.icboc.ca

*For more information on applicable fees, please consult the list of fees at http://icboc.ca/certification/icboc-certifications/diabetes-fees/