

**SUMMARY OF STANDARDS AND REQUIREMENTS
CERTIFIED INUIT COMMUNITY SUPPORT SUPERVISOR (CICSS)**

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|---|--|---|----------------|
| Education Qualifications | Undergraduate degree or higher in a related human or social service field with a focus on community support and supervision AND additional portfolio of training (formal or informal) that reflects the requirements of this certification. | | HOURS |
| Experience | Five (5) years (10 000 hours) minimum of remunerated, direct community support experience. The prerequisite for this supervisory certification is to hold a certification as a Community Support Manager at level I (CICSM I). Please note that the 6000 hours of experience already acquired as a CICSM are included in the 10 000 hours required for this Certified Inuit Community Support Supervisor credential. | | 10 000 |
| | Applicants who are not certified as a CICSM I, but have experience in supervision in areas similar to community support/management are encouraged to communicate with the ICBOC's Registrar to discuss their potential eligibility for this certification. | | |
| Total Education or Training required* 1450 hours | IMPORTANT* The total hours of training required for this supervisory certification includes the 950 hours acquired for the CICSM I certification. You need to acquire the 500 additional hours listed below to complete the 1450 hours required for this CICSS certification. | | |
| | ADDITIONAL KNOWLEDGE AND SKILLS IN SUPPORT OF PROFESSIONAL PRACTICE | | HOURS |
| | Knowledge and Skills in the Core Functions of a Community Support Supervisor (CICSS) | | 380 |
| | Knowledge and Skills in Supervision/management-related topics | | 120 |
| Supervisor's Evaluation Minimum scores | Core functions competencies | | 70% |
| | Cultural competencies <ul style="list-style-type: none"> • Knowledge, skills and attitudes of an Inuit community support worker Professionalism Integrity <ul style="list-style-type: none"> • Professional conduct • Life skills | | 80% |
| Knowledge in the core functions of a CICSS | | | 380 hrs |
| Supervisory Styles | | | 20 |
| Recruitment and Hiring | | | 30 |
| Team Building | | | 30 |
| Work Planning and organizing | | | 30 |
| Staff Training and Guidance | | | 30 |
| Performance Management and Evaluation | | | 30 |
| Supervisory Relationship | | | 30 |
| Mentoring and Coaching | | | 40 |
| Delegation | | | 20 |
| Budget management | | | 20 |
| Workplace Health and Safety | | | 20 |
| Culture and Supervision | | | 30 |
| Legal and Ethical Issues in Supervision | | | 30 |
| Supervisory Reporting and Documentation | | | 20 |
| Continuing Education Topics related to Supervision Please note that this list of examples is not exhaustive And Please contact ICBOC if you have training in other topics and wish to confirm their relevance/acceptability. | | | 120 Hrs |
| Models of Supervision | Management Theories | Assessment & Evaluation/Methods & Standards | |
| Team Building Skills | Challenges in Clinical Supervision | Tools for Effective Clinical Supervision | |
| Time Management | Mentoring | Qualities of Effective Supervisors | |
| Employee Relations | Liability Issues in Supervision | Professional Development Issues | |
| Impact of Supervisory Styles | Conducting Staff Meeting | Supervisor-Supervisee contracts | |
| CICSS - Cultural Competency | | | |
| Cultural competency is an essential required component of all ICBOC certifications | | | |
| <ul style="list-style-type: none"> ▪ Ability to respect, implement and incorporate First Nations culture, beliefs, values and traditions in treatment, including separate and combined Sweat Ceremonies, Coming of Age Ceremonies and all other cultural/spiritual ceremonies. Cultural competency, like professionalism, is verified through the Supervisor's Evaluation and the References | | | |